



# Quality Management Policy

Approved by the Board:  
February 2025

# Quality Management Policy

Vp Plc is committed to achieving and maintaining the highest standards of quality throughout all aspects of our operations. This commitment ensures that our products and services consistently meet or exceed the expectations of our customers and other interested parties, while fully complying with all statutory, regulatory, and ethical requirements.

We embed quality into every part of our business, including the hire, sale, and service of general tools, lifting equipment, survey and safety equipment, confined space equipment, associated training requirements, safety and rescue services, test and measuring equipment (including calibration services), and low-level access equipment.

The Group's Executive Committee makes the following commitments:

- Deliver the highest standards of quality across all operations by providing appropriate resources, empowering our people, and fostering a culture of continuous improvement.
- Understand, anticipate, and respond to customer needs and feedback to build trust and ensure long-term satisfaction.
- Comply with all statutory, regulatory, and ethical requirements, reinforced by the Group's ethical standards.
- Embed a risk-aware culture and systematic risk management approach.
- Promote sustainability by reducing waste, improving energy efficiency, and operating responsibly.
- Regularly review the effectiveness of quality systems and processes to ensure the policy's ongoing relevance and suitability.

Copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of our quality systems and processes.

All personnel understand the requirements of this Policy and comply with its requirements. Copies of this Policy are made available to all personnel and stakeholders.

This policy is reviewed annually to maintain its effectiveness

**Signature**



**Name**

Anna Bielby

**Position**

Chief Executive Officer

**Date**

February 2025